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(12) United States Patent

Tee et al.

(54) ALERT DASHBOARD SYSTEM AND METHOD FROM EVENT CLUSTERING

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(58) Field of Classification Search

None

See application file for complete search history.

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(57) ABSTRACT

A computer-implemented method is provided that is stored on computer readable non-transitory media. One or more data fields are accessed within a file. Accessed data field, are mapped mapping on a display computer system. The accessed one or more data fields are from one or more data sources that relate to alerts from clustering messages received from managed infrastructure. The mapping being performed based on a input of the alert summaries using a graphical user interface. Displayed on the display computer system are one or more dashboards of alerts relative to summaries from clustering messages received from managed infrastructure. The one or more dashboards include at least one of actions that a user can take relative to clustered messages.

16 Claims, 24 Drawing Sheets

